Medical Logistics Team Award

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This Briefing is Classified:
UNCLASSIFIED

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Outline

- Background
- Team
- Process
- Policy Changes
- Key to Success
- Questions

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Background

- Dec 03 Medical Logistics Summit
  - Concern with current process
- Working group formed
  - Review Team award process and make recommendation in Aug 04

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Working Group

- Lt Col Faust
- Lt Col Byrd
- Major Rutledge
- Major Guermonprez
- Major Blum
- Major Hale
- Capt Urbanski
- Capt Tapia
- CMSgt Wright
- CMSgt Manning
- CMSgt Dittig
- Mr Steve Drinan

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The Process

- **A three step approach:**
  - **Step 1 – Brainstorm all positive, negative and neutral issues associated with the current process**
  - **Step 2 – Validate the positive nature of Malcolm Baldrige**
    - **“Eliminates MTF size differential—levels the playing field”**
  - **Step 3 – Develop recommendation that keeps the positives, eliminates the negatives and moves the neutrals to positive or remain neutral.**

The Process

- **Step 2: Validate the positive nature of Malcolm Baldrige "Eliminates MTF size differential—levels the playing field".**

	1996	1997	1998	1999	2000	2001	2002	2003 2003
CAT I	559.3	486.1	399.5	520.9	542.7	493.3	408.2	
CAT II	434.3	437	240	427.6	532.1	505.7	465.7	571.9
CAT III	540.2	408.8	744.2	450.9	419.5	493.3	476.4	
CAT IV	357	326.6	389.5	343.8	409.4	649.8	509.9	
Special Team	324.4	411.7	253.3	413.6				

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Policy Changes

- Maintain Malcolm Baldrige criteria for team awards
  - Emphasis tactical planning tied to MTF's business plan
- One award at the Air Force level
- Log Chief Awards to recognize team achievement
  - Overall package, outstanding planning, leadership, contingency support, customer service initiatives
  - Not a separate process—take from team submission
- Develop at-large category
  - AFSOC (Hurlburt AFB, Moody AFB),US Air Force Academy, Bolling AFB, FM Accounts not covered under regular alignment i.e. deployed hospitals, COBLOG at Taegu, etc.

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Policy Changes

- **Add 4A2 SNCO award**
  - **No superintendent award just 4A1 and 4A2 SNCO**
- **All officers assigned eligible for individual award recognition**
  - **A team award is not required for submission**
- **SQ/CC must endorse awards letter**
  - **All personnel deserving recognition have been identified and submitted as nominees**

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Policy Changes

- Develop standardized format and rules
  - One page summaries (unchanged)—standard font and pitch
  - Attachments/metrics remain flexible (accounts choice
    - Must be specifically referenced in the one page summaries
  - Packages not eligible if they don’t meet rules
  - ½ “ binder vs 50 pages ?

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Key to Success

Develop a comprehensive marketing and education program

- Clarify rules, formats, eligibility in AFI 36-2856, Atch 30
- Series of articles distributed via AFMLL, list server, E-mail, etc.
  - Lessons learned from previous awards board members
  - Best practices from previous submissions
  - Quarterly Baldrige criteria tips/discussion
- Standard agenda item for workshops, symposium and “Rookie Day”

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Key to Success

- **Emphasize to logistics leadership the value of tactical planning, customer focus, goals and objectives, results, mentoring, etc.**
  - **Medical logistics curriculum in HSA course**
  - **MLFC responsibilities in AFI 41-209**
  - **“Getting Started in Medical Logistics”**
  - **Medical Logistics Intern Guide**
  - **Logistics self-inspection checklists**
  - **MAJCOM staff assistance visits**

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Questions ?